## Request for Qualifications No. 2023-01 Addendum 01 – Pre-Bid Q&A

This document is posted to capture the questions received, and agency answers provided, during the Pre-Bid Conference which occurred on December 27, 2022.

All amendments, addenda, and notifications related to this procurement will be posted on the <u>OSPI website</u> (if this was an open procurement) and on the Washington Electronic Business Solution (<u>WEBS</u>) website. Additional questions concerning this procurement must be submitted to <u>contracts@K12.wa.us</u>. Communication directed to other parties will be considered unofficial and non-binding on OSPI, and may result in disqualification of the Consultant.

- 1. **Question:** Is there anything new or different in the RFQ than in the previous years? **Answer:** A new expectation was added. The contractor is expected to accept four (4) complaints per month.
- 2. **Question:** Can a previous awarded contract be included in the RFQ as an example of experience?

**Answer:** Yes, a vendor who was previously awarded a contract for this work may use that work as an example of experience, if it is applicable.

