Approval Criteria Rubric: Multidistrict Online School Program

Contents

Getting Started	1
A. Course Content and Instructional Design	2
3. Student Assessment	12
C. Academic Policies	15
D. Course Evaluation and Management	20
E. Student Support	24
F. School-Based Support	29
G. Technology	32
H. Staff Development and Support	34
. Program Management	39

Getting Started

The Approval Criteria Rubric will help you understand how the reviewers score each criterion of the online school program application. If you haven't already done so, read the Approval Criteria document to understand the key elements that require a response about your online school program. Read the Submitting Supporting Evidence document to understand important information on the types of evidence to provide and the reviewers' expectations. The guidance is intended to provide the best possible opportunity for multidistrict online school program approval.



A. Course Content and Instructional Design

Course Goals and Outcomes

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
A1.* Stated course goals and objectives * Demo-reliant	Links or directions have not been provided stating course-level goals and measurable objectives.	 Links or directions have been provided to some courses and grade levels within the application that clearly state course-level goals and measurable objectivesor, They are present in a more teacher-oriented document, such as scope and sequence, or written at the unit or lesson level making it more difficult for a student (or adult coach) to easily understand what the student will learn by the end of the courseor, It is not clear how the online school program provides students with easy access to course goals and objectives. 	 Links or directions have been provided to multiple courses within each grade level of the application (elementary, middle, high school) that clearly state course-level goals and measurable objectivesand, They are student-oriented, meaning a student (or adult coach) will easily understand what the student will learn by the end of the course. This could be in the form of a syllabus, course outline, or other summary documentand, It is clear how the online school program provides students with easy access to course goals and objectives.
A2.* Relevant course	• Links or directions have not	• Links or directions have been	• Links or directions have been
assignments	been provided to courses within each grade level of the application that show course assignments are clearly	provided to some courses within each grade level of the application that show course assignments are clearly	provided to multiple courses within each grade level of the application (elementary, middle, high school) that

Revised September 2024 Page **2** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
* Demo-reliant	stated, reflect course goals, and are representative of the scope of the course.	stated, reflect course goals, and are representative of the scope of the courseor, • The scope and sequence are not appropriately designed for the subject area and grade levelor, • Concepts and skills are not accurately presented, built on one another logically, and connections are not explicit and relevant.	show course assignments are clearly stated, reflect course goals, and are representative of the scope of the courseand, • The scope and sequence are appropriately designed for the subject area and grade leveland, • Concepts and skills are accurately presented, built on one another logically, and connections are explicit and relevant.
* Demo-reliant	• Links or directions have not been provided to courses within each grade level of the application (elementary, middle, high school) that show the course is structured to engage students in higher-order thinking, critical-reasoning activities, and thinking in increasingly complex ways.	 Links or directions have been provided to some courses within each grade level of the application (elementary, middle, high school) that show the course is structured to engage students in higher-order thinking, critical-reasoning activities, and thinking in increasingly complex waysor, Assignments, activities, and assessments do not require students to elevate their thinking beyond memorization into the realm 	 Links or directions have been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show the course is structured to engage students in higher-order thinking, critical-reasoning activities, and thinking in increasingly complex waysand, Assignments, activities, and assessments require students to elevate their thinking beyond memorization into the realm of analyzing,

Revised September 2024 Page **3** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
		of analyzing, evaluating, and creating.	evaluating, and creating. This may include work such as categorizing and explaining information, responding to open-ended questions, producing an outcome in group projects, making decisions, or drawing conclusions.
A4.* Assignment expectations	• Links or directions have not been provided to courses within each grade level of the	• Links or directions have been provided to some courses within each grade level of the	 Links or directions have been provided to multiple courses within each grade level of the
* Demo-reliant	application (elementary, middle, high school) that show students are provided guiding materials that include rationale, desired characteristics, and clear expectations for graded assignments. This may include materials such as multimedia instructions, examples, detailed rubrics, etc.	application (elementary, middle, high school) that show students are provided guiding materials that include rationale, desired characteristics, and clear expectations for graded assignments. This may include materials such as multimedia instructions, examples, detailed rubrics, etc.	application (elementary, middle, high school) that show students are provided guiding materials that include rationale, desired characteristics, and clear expectations for graded assignments. This may include materials such as multimedia instructions, examples, detailed rubrics, etc.

Course Content and Organization

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
A5.* Easily accessed course materials * Demo-reliant	Links or directions have not been provided that show how course materials are easily accessed by local and out-of-district students.	 Links or directions have been provided to some courses and grade levels within the application that show how course materials are easily accessed by studentsor, Information is not easily accessed by students on how the online school program or provider will provide offline materials. 	 Links or directions have been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show how course materials are easily accessed by studentsand, Information is easily accessed by students on how the online school program or provider will provide offline materials.
A6. Readability of course content and materials	 Specifics are not provided on the use of readability formulas in the course design process to ensure the curriculum is written at appropriate grade levelsand, Specifics are not provided on how readability is determined within the district curriculum adoption process for curriculum developed inhouse or outsourced from a program or course provider. 	 Some specifics are provided on readability formulas, but it is unclear how the course provider ensures the curriculum is written at appropriate grade levelsor, Specifics are not provided on how readability is determined within the district curriculum adoption process for curriculum developed inhouse or outsourced from a program or course provider. 	 Specifics are provided on the use of readability formulas in the course design process to ensure the curriculum is written at appropriate grade levelsand, Specifics are provided on how readability is determined within the district curriculum adoption process for curriculum developed inhouse or outsourced from a program or course provider.

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
A7.* Course organization * Demo-reliant	• Links or directions have not been provided to courses within each grade level of the application (elementary, middle, high school) that show course content is organized in a consistent format (such as units and lessons) and includes overviews describing objectives, activities, and	• Links or directions have been provided to some courses within each grade level of the application (elementary, middle, high school) that show course content is organized in a consistent format (such as units and lessons) and includes overviews describing objectives, activities, and	• Links or directions have been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show course content is organized in a consistent format (such as units and lessons) and includes overviews describing objectives, activities, and
A8. Consistent workflow	• Evidence is not provided showing course work, including assignments, reading, assessments, and activities are structured to promote consistent effort throughout the term in platforms used.	 Evidence is provided showing course work, including assignments, reading, assessments, and activities are structured to promote consistent effort throughout the term in some platforms usedor, Evidence does not include documentation which describes an estimate of the expected amount of time spent by the student, per unit or activity, within each course. 	 Evidence is provided showing course work, including assignments, reading, assessments, and activities are structured to promote consistent effort throughout the term in all platforms usedand, Evidence includes documentation which describes an estimate of the expected amount of time spent by the student, per unit or activity, within each course.

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
A9. Unbiased content and	• Specifics are not provided on	• Specifics are not provided on	• Specifics are provided on the
instruction	the steps taken in the course	the steps taken in the course	steps taken in the course
	design process to eliminate	design process to eliminate	design process to eliminate
	bias whether developed in-	bias, whether developed in-	bias whether developed in-
	house or outsourced from a	house or outsourced from a	house or outsourced from a
	program or course	program or course	program or course
	provider and ,	provider or ,	provider and ,
	• Specifics are not provided on	 Specifics are not provided on 	 Specifics are provided on
	how bias is addressed within	how bias is addressed within	how bias is addressed within
	the district curriculum	the district curriculum	the district curriculum
	adoption process for	adoption process for	adoption process for
	curriculum developed in-	curriculum developed in-	curriculum developed in-
	house or outsourced from a	house or outsourced from a	house or outsourced from a
	program or course provider.	program or course provider.	program or course provider.

Student Engagement

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
A10.* Variety of instructional methods * Demo-reliant	Links or directions have not been provided to courses within each grade level of the application (elementary, middle, high school) that show a variety of instructional methods are used within the class structure and course content for acquiring knowledge or skill.	 Links or directions have been provided to some courses within each grade level of the application (elementary, middle, high school) that show a variety of instructional methods are used within the class structure and course content for acquiring knowledge or skillor, It is not evident the various learning methods create a student-centered learning environment that addresses different learning styles. 	 Links or directions have been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show a variety of instructional methods are used within the class structure and course content for acquiring knowledge or skilland, It is evident the various learning methods create a student-centered learning environment that addresses different learning styles.
A11. Collaborative instructional activities	• Links or directions have not been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show how teacher-student and student- student collaborative learning is evident in online activities where students	• Links or directions have been provided to some courses within each grade level of the application (elementary, middle, high school) that show how teacher-student and student-student collaborative learning is evident in online activities where students work together to exchange ideas,	• Links or directions have been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show how teacher-student and student-student collaborative learning is evident in online activities where students work together to exchange ideas,

Revised September 2024 Page **8** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
	work together to exchange ideas, solve problems, and produce outcomes.	solve problems, and produce outcomesor, It is not evident how the teacher fosters interaction through collaborative activities such as discussions, synchronous meetings, simulations, lab activities, and group projectsor, Guidelines defining student participation and expectations for collaborative learning are not identified within the grading policy for the course or activity.	solve problems, and produce outcomesand, It is evident the teacher fosters interaction through various collaborative activities such as discussions, synchronous meetings, simulations, lab activities, and group projectsand, Guidelines defining student participation and expectations for collaborative learning are identified within the grading policy for the course or activity.
* Demo-reliant	Links or directions have not been provided to courses within each grade level of the application (elementary, middle, high school) that show how activities engage students in active participation and use of newly learned concepts.	 Links or directions have been provided to some courses within each grade level of the application (elementary, middle, high school) that show how activities engage students in active participation and use of newly learned conceptsor, Students do not discover, process, and apply information they learn throughout the courseor, 	 Links or directions have been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show how activities engage students in active participation and use of newly learned conceptsand, Students discover, process, and apply information they learn throughout the courseand, Less emphasis is placed on the teacher giving

Revised September 2024 Page **9** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
		More emphasis is placed on the teacher giving information and less on the student discussing, listening, writing, reading, reflecting, and/or creating.	information and more on the student discussing, listening, writing, reading, reflecting, and/or creating.
A13. Interactive feedback	• Evidence is not provided showing courses use appropriate learning activities which foster teacher-student interaction (synchronously and/or asynchronously) in platforms used.	 Evidence is provided showing courses use appropriate learning activities which foster teacher-student interaction (synchronously and/or asynchronously) in some platforms usedor, Evidence is not provided showing that students receive timely and frequent feedback on their progress that emphasizes the intended learner outcomesor, Evidence is not provided showing feedback is highly individualized, detailed, and recommends specific improvement and strategies to encourage continued progress toward mastery. 	 Evidence is provided showing courses use appropriate learning activities which foster teacher-student interaction (synchronously and/or asynchronously) in all platforms usedand, Evidence is provided showing that students receive timely and frequent feedback on their progress that emphasizes the intended learner outcomesand, Evidence is provided showing feedback is highly individualized, detailed, and recommends specific improvement and strategies to encourage continued progress toward mastery.

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
A14.* Modes of communication.	• Links or directions have not been provided to courses within each grade level of the application (elementary,	• Links or directions have been provided to some courses within each grade level of the application (elementary,	• Links or directions have been provided to multiple courses within each grade level of the application (elementary,
* Demo-reliant	middle, high school) that show how the teacher provides opportunities for students to develop communication skills in teacher and peer interactions.	middle, high school) that show how the teacher provides opportunities for students to develop communication skills in teacher and peer interactionsor,	middle, high school) that show how the teacher provides opportunities for students to develop communication skills in teacher and peer interactionsand,
		• It is not evident that various communication modes are used which may include email, discussion forums, chats or other messaging features within the platform, presentations, peer review and feedback, etcor,	• It is evident that various communication modes are used which may include email, discussion forums, chats or other messaging features within the platform, presentations, peer review and feedback, etcand,
		• It is not evident that the communication features are integrated into activities and monitored by the teacher.	 It is evident that the communication features are integrated into activities and monitored by the teacher.

B. Student Assessment

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
* Demo-reliant	Links or directions have not been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show appropriate assessment methods.	 Links or directions have been provided to some courses within each grade level of the application (elementary, middle, high school) that show the use of appropriate assessment methodsor, It is not evident the assessment methods are used to assess students' mastery of content and achievement of learning outcomes stated in the course goals and objectives. 	 Links or directions have been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show how appropriate assessment methods are usedand, Appropriate assessment methods may be framed in the context of diagnostic, formative, interim, and summativeand, It is evident the methods are used to assess students' mastery of content and achievement of learning outcomes stated in the course goals and objectives.
B2.* Variety of assessments * Demo-reliant	• Links or directions have not been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show the use of a variety of assessments to	• Links or directions have been provided to some courses within each grade level of the application (elementary, middle, high school) that show the use of a variety of assessments to measure ongoing student progress on	• Links or directions have been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show the use of a variety of assessments to measure ongoing student progress on

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
	measure ongoing student progress on clearly identified learner outcomes.	clearly identified learner outcomesor, • A variety of assessments (traditional and authentic) are not evident that allow students to demonstrate understanding and apply	clearly identified learner outcomesand, • A variety of assessments (traditional and authentic) are evident that allow students to demonstrate understanding and apply
B3.* Frequency of assessment	• Links or directions have not been provided to courses within each grade level of the	 skills in different contexts. Links or directions have been provided to some courses within each grade level of the 	skills in different contexts. • Links or directions have been provided to multiple courses within each grade level of the
* Demo-reliant	application (elementary, middle, high school) that show frequent and ongoing assessments ensure each student has mastered the content and is prepared to move forward in the coursework.	application (elementary, middle, high school) that show frequent and ongoing assessments ensure each student has mastered the content and is prepared to move forward in the coursework.	application (elementary, middle, high school) that show frequent and ongoing assessments ensure each student has mastered the content and is prepared to move forward in the coursework. (Assessment evidence is not limited to tests or quizzes and may include other assessed work such as essays, projects, and presentations, etc.)
B4.* Effective use of technology in assessments	• Links or directions have not been provided to courses within each grade level of the application (elementary,	• Links or directions have been provided to some courses within each grade level of the application (elementary,	• Links or directions have been provided to multiple courses within each grade level of the application (elementary,

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
* Demo-reliant	middle, high school) that show assessments—and the methods used for submitting assessments—are an effective use of the technology provided in the courseware platform.	middle, high school) that show assessments—and the methods used for submitting assessments—are an effective use of the technology provided in the courseware platform.	middle, high school) that show assessments—and the methods used for submitting assessments—are an effective use of the technology provided in the courseware platform.
B5.* Assessment rubrics	Links or directions have not been provided to courses within each grade level of the	• Links or directions have been provided to some courses within each grade level of the	• Links or directions have been provided to multiple courses within each grade level of the
* Demo-reliant	application (elementary, middle, high school) that show assessment rubrics, answers and/or explanations are provided to the student.	application (elementary, middle, high school) that show assessment rubrics, answers and/or explanations are provided to the studentor, • Assessment rubrics are not disclosed in preparation materials for assessments; correct answers and/or explanations are not available at the end of assessments.	application (elementary, middle, high school) that show assessment rubrics, answers and/or explanations are provided to the studentand, • Assessment rubrics are disclosed in preparation materials for assessments; correct answers and/or explanations are available at the end of assessments.

C. Academic Policies

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
* Demo-reliant	• Links or directions have not been provided to courses within each grade level of the application (elementary, middle, high school) that show grading policies and practices are explicitly stated and presented to the student.	 Links or directions have been provided to some courses within each grade level of the application (elementary, middle, high school) that show grading policies and practices are explicitly stated and presented to the studentor, The policies do not include a grading scale that defines letter grades and/or weights, as applicable or, If there are grading expectations involving student participation and/or regular teacher contact beyond the Alternative Learning Experience (ALE) requirements, they are not clearly defined as part of the grading policy or, Any penalties that may be assessed to grades and/or extra credit opportunities are not identified within the policyor, 	 Links or directions have been provided to multiple courses within each grade level of the application (elementary, middle, high school) that show grading policies and practices are explicitly stated and presented to the studentand, The policies include a grading scale that defines letter grades and/or weights, as applicableand, If there are grading expectations involving student participation and/or regular teacher contact beyond the Alternative Learning Experience (ALE) requirements, they are clearly defined as part of the grading policyand, Any penalties that may be assessed to grades and/or extra credit opportunities are also identified within the policyand,

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
		• If all or part of the contracting district's policy is used, it is not evident any omissions are resolved, or a coordinated grading policy is developed and presented to the student.	• If all or part of the contracting district's policy is used, any omissions are resolved, or a coordinated grading policy is developed and presented to the student.
C2. Academic integrity expectations	Evidence is not provided that clearly states the online school program's academic integrity (plagiarism and netiquette) expectations regarding lessons, discussions, and communications or how the online school program presents this information to the student.	 Evidence is provided that clearly states the online school program's academic integrity (plagiarism and netiquette) expectations regarding lessons, discussions, and communicationsbut, Consequences for noncompliance are not included in the expectationsor, Evidence does not show that the expectations are easily accessible by students and familiesor, Specifics are not provided on how the online school program presents the 	 Evidence is provided that clearly states the online school program's academic integrity (plagiarism and netiquette) expectations regarding lessons, discussions, and communicationsand, Consequences for noncompliance are included in the expectationsand, Evidence shows that the expectations are easily accessible by students and familiesand, Specifics are provided on how the online school program presents the expectations to the student.

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
C3. Ensuring academic integrity	Specifics are not provided on measures that a teacher uses to ensure authentic work has been produced by the student in platforms used.	 Specifics are provided on some measures that a teacher uses to ensure authentic work has been produced by the student but not a varietyor, Specifics are provided on measures a teacher uses in some platforms used. 	• Specifics are provided on various measures that a teacher uses to ensure authentic work has been produced by the student in all platforms used. (Measures may include tests administered by proctors, password-protected tests, limited test-time windows, synchronous contact with the teacher, plagiarism checks, etc.)
C4. Acceptable Use Policy	◆ Evidence is not provided that showing a clearly stated technology Acceptable Use Policy (AUP) is posted on the online school program's website, in the learning management system, or in the student handbook or of how the online school program presents them to the student.	 Evidence is provided showing a clearly stated technology Acceptable Use Policy (AUP) is posted on the online school program's website, in the learning management system, or in the student handbookbut, Specifics are not provided that show how the expectations are presented to the student. 	 Evidence is provided showing a clearly stated technology Acceptable Use Policy (AUP) is posted on the online school program's website, in the learning management system, or in the student handbookand, Specifics are provided on how the expectations are presented to the student.
C5. Discipline policies	• Evidence is not provided of clearly defined discipline policy and procedures that	Evidence is provided of clearly defined discipline policy and procedures for	Evidence is provided of clearly defined discipline policy and procedures for

Revised September 2024 Page **17** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
	are relevant to the online environment (beyond plagiarism and netiquette specified in (C2) Academic integrity expectations or of how the online school program presents them to the student.	inappropriate student behaviorbeyond plagiarism and netiquette specified in (C2) Academic integrity expectationsbut, • The improper conduct and consequences are not relevant to the online environmentor, • Evidence does not show where they are posted on the online school program's website, in the learning management system, or in the student handbookor, • Evidence does not show that they are easily accessible by students and familiesor, • Specifics are not provided on how the online school program presents them to the student.	inappropriate student behaviorbeyond plagiarism and netiquette specified in (C2) Academic integrity expectationsand, • The improper conduct and consequences are relevant to the online environment and may include behaviors such as online harassment, bullying, and lack of participation (truancy)and, • Evidence shows where they are posted on the online school program's website, in the learning management system, or in the student handbookand, • Evidence shows that they are easily accessible and understandable by students and families and, • Specifics are provided on how the online school program presents them to the student.

D. Course Evaluation and Management

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
D1. Course development quality assurance	Specifics are not provided that demonstrate the online school program's knowledge of the quality assurance protocols used during course development for in-house or outsourced curricula.	 Specifics are provided that demonstrate the online school program's knowledge of the quality assurance protocols used during course development for some inhouse or outsourced curricula used in the programor, The protocols do not address aspects such as course reliability, completeness, and effectiveness with ongoing course review and revisionor, Specifics are not provided on how the quality assurance protocols are addressed within the district curriculum adoption process for curriculum developed inhouse or outsourced from a program or course provider. 	 Specifics are provided that demonstrate the online school program's knowledge of the quality assurance protocols used during course development for all in-house or outsourced curricula used in the programand, The protocols address aspects such as course reliability, completeness, and effectiveness with ongoing course review and revisionand, Specifics are provided on how the quality assurance protocols are addressed within the district curriculum adoption process for curriculum developed inhouse or outsourced from a program or course provider
D2. Course maintenance	• Specifics are not provided that demonstrate the online	Specifics are provided that demonstrate the online	Specifics are provided that demonstrate the online
	school program's knowledge	school program's knowledge	school program's knowledge

Revised September 2024 Page **20** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
	of the course maintenance process and schedule for inhouse or outsourced curricula.	of the course maintenance process and schedule for some in-house or outsourced curricula used in the programor, • Specifics are provided that show how update and revision processes address aspects for some in-house or outsourced curricula such as course content timeliness, accuracy, and functionalityor, • Specifics are not provided on how the practice of ongoing maintenance is addressed within the district curriculum adoption process for curriculum developed in-house or outsourced from a program or course provider.	of the course maintenance process and schedule for all in-house or outsourced curricula used in the programand, • Specifics are provided that show how update and revision processes address aspects such as course content timeliness, accuracy, and functionality for all curricula usedand, • Specifics are provided on how the practice of ongoing maintenance is addressed within the district curriculum adoption process for curriculum developed inhouse or outsourced from a program or course provider.
D3. Feedback gathering and implementation	Specifics are not provided that demonstrate the online	Specifics are provided that demonstrate the online	Specifics are provided that demonstrate the online
	school program's knowledge	school program's knowledge	school program's knowledge
	of how feedback is gathered,	of how feedback is gathered,	of how feedback is gathered,
	and course evaluations are	and course evaluations are	and course evaluations are
	conducted for the basis of	conducted for the basis of	conducted for the basis of
		improvement for some in-	improvement for all in-house

Revised September 2024 Page **21** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
Criteria	Not Evident (0) improvement for in-house or outsourced curricula used.	house or outsourced curricula usedbut, • Specifics are not provided showing that the variety of sources contacted for feedback includes students and other constituents such as teachers, staff, content experts, instructional designers, and outside reviewersor, • Specifics are not provided showing that the online school program gathers feedback on and evaluates various aspects of the program including the quality of course design, content instruction, support systems, and infrastructureor, • Specifics are not provided on	or outsourced curricula usedand, • Specifics are provided showing that the variety of sources contacted for feedback includes students and other constituents such as teachers, staff, content experts, instructional designers, and outside reviewers for all curricula usedand, • Specifics are provided showing that the online school program gathers feedback on and evaluates various aspects of the program including the quality of course design, content instruction, support systems, and infrastructure for all curricula usedand,
		 Specifics are not provided on how ongoing course evaluations are addressed within the district curriculum adoption processor, Specifics are not provided on local processes for ongoing 	for all curricula usedand, • Specifics are provided on how ongoing course evaluations are addressed within the district curriculum adoption processand,

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
		evaluation of the online school program.	Specifics are provided on local processes for ongoing evaluation of the online school program.
D4. Provider transparency	 Evidence is not provided showing the posting of regularly conducted course evaluations or noting that evaluation results are available from the online school program upon request for curricula usedor, Evidence is not provided showing the posting of the online course provider's program/course evaluations. 		• Evidence is provided showing the posting of regularly conducted course evaluations or noting that evaluation results are available from the online school program upon request for all curricula and , Evidence is provided showing the posting of the online course provider's own program/course evaluations.

E. Student Support

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
E1. Technology skills	Evidence is not provided showing expected technology skills that are necessary to be successful for any online course (web navigation, online meeting, presentation software, etc.) and skills necessary for the specific class (coding, photo editing, etc.)	 Evidence is not provided showing expected technology skills that are necessary to be successful for any online course (web navigation, online meeting, presentation software, etc.) and skills necessary for the specific class (coding, photo editing, etc.)or, The information is not disclosed and accessible to the student prior to enrollment in a course. 	 Evidence is provided showing expected technology skills that are necessary to be successful for any online course (web navigation, online meeting, presentation software, etc.) and skills necessary for the specific class (coding, photo editing, etc.)and, The information is disclosed and accessible to the student prior to enrollment in a course.
E2. Student-facing course demonstrations	Evidence is not provided showing that the online school program offers course demonstrations.	 Evidence is provided showing the online school program offers course demonstrations in some platforms usedor, Evidence does not show the demonstrations are accessible to a prospective student (before enrollment)or, Evidence does not show the student would understand the student experience and participation expectations 	 Evidence is provided showing the online school program offers course demonstrations in all platforms usedand, Demonstrations are accessible to prospective students (before enrollment)and, Students understand the student experience and participation expectations after viewing the

Revised September 2024 Page **24** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
		after viewing the demonstration.	demonstration. (This may be performed through various multimedia means, and student access to the actual course is not required.)
E3. Student orientations	• Evidence is not provided showing that students within each grade level of the application (elementary, middle, high) receive an orientation for each of their courses.	 Evidence is provided showing that students within each grade level of the application (elementary, middle, high) receive an orientation for each of their courses. The orientation may be within the online course or directly delivered online or in person to studentsbut, The orientation does not provide students with an understanding of how to efficiently use the courseware system and complete the technical aspects of participating (communicating with the online teacher, submitting assignments and assessments, group work and discussion expectations, etc.)or, 	• Evidence is provided showing that students within each grade level of the application (elementary, middle, high) receive an orientation for each of their courses. The orientation may be within the online course or directly delivered online or in person to studentsand, • The orientation leaves students with an understanding of how to efficiently use the courseware system and complete the technical aspects of participating (communicating with the online teacher, submitting assignments and assessments, group work and discussion expectations, etc.)and,

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
		Completion of the orientation is not required before a student progresses into the academic portion of the course.	• Completion of the orientation is required before a student progresses into the academic portion of the course by means such as a statement in the student course participation policy, loss of points from the student's overall course grade, utilizing settings within the courseware that require completion of the orientation, etc.
E4. Communicating with the teacher	Evidence is not provided showing that students within each grade level of the application (elementary, middle, high) are provided information about protocols for communicating with the teacher.	 Evidence is provided showing that students within each grade level of the application (elementary, middle, high) are provided information about protocols for communicating with the teacherbut, Teacher information, including contact, availability, and biographical information is not providedor, Information on how to contact the teacher via 	 Evidence is provided showing that students within each grade level of the application (elementary, middle, high) are provided information about protocols for communicating with the teacherand, Teacher information, including contact, availability, and biographical information is providedand, Information on how to contact the teacher via phone, email, and/or online

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
		phone, email, and/or online messaging tools is not provided within the contact information.	messaging tools is provided within the contact information.
E5. Monitoring and pacing	Specifics are not provided showing how a protocol is used for monitoring student progress and helping students keep up with the pace of their course.	 Specifics are provided but do not clearly show how a protocol is used for monitoring student progress and helping students keep up with the pace of their courseor, It is not evident monitoring occurs throughout the student's participation in the courseor, No monitoring is conducted by online school program staff. 	 Specifics are provided showing a protocol is used for monitoring student progress and helping students keep up with the pace of their courseand, It is evident monitoring occurs throughout the student's participation in the courseand, Monitoring is conducted by online school program staff. (Monitoring may be facilitated by system monitoring tools. Pacing assistance may occur via course calendars, scheduledriven syllabi, system-driven reminders, and/or prompts.)
E6. Nontechnical Issue	• Evidence is not provided	• Evidence is provided showing	• Evidence is provided showing
resolution	showing the online school	the online school program's	the online school program's
	program's processes and	processes and systems are	processes and systems are
	systems are used to resolve	used to resolve student and	used to resolve student and

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
	student and family questions, complaints, or appeals on nontechnical issues such as grading policies, student performance, teacher communication, or content and assessment confusion, etc.	family questions, complaints, or appeals on nontechnical issues such as grading policies, student performance, teacher communication, or content and assessment confusion, etcbut, • Nontechnical issue resolution processes and protocols are not clearly explained or accessible to students and parents in advance of need, such as on the school program's website or in a student handbook.	family questions, complaints, or appeals on nontechnical issues such as grading policies, student performance, teacher communication, or content and assessment clarification, etcand, • Nontechnical issue resolution processes and protocols are clearly explained and easily accessible to students and parents in advance of need, such as on the school program's website or in a student handbook.

F. School-Based Support

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
F1. School-based support role	• Evidence is not provided showing a school-based support person is recognized within systems and frameworks as the local/online adult point of contact who is not the course teacher but is available to the student and teacher and as a responsible agent of support to the student's success.	 Evidence is provided showing a school-based support person is recognized within systems and frameworks as the local/online adult point of contact who is not the course teacher but is available to the student and teacher and as a responsible agent of support to the student's successbut, The online school program's or provider's program's instructional practices, and student support policies do not clearly identify or engage the school-based online/local support person who may be recognized as a mentor, advisor, advocate, counselor, proctor, coordinator, or other school-based support. 	 Evidence is provided showing a school-based support person is recognized within systems and frameworks as the local/online adult point of contact who is not the course teacher but is available to the student and teacher and as a responsible agent of support to the student's successand, The online school program's or provider's program's instructional practices, and student support policies clearly identify and engage the school-based online/local support person who may be recognized as a mentor, advisor, advocate, counselor, proctor, coordinator, or other school-based support.
F2. School-based support systems	 Evidence is not provided showing the school-based support person is provided 	Evidence is provided showing the school-based support person is provided some means to support student	• Evidence is provided showing the school-based support person is provided various means to support student success in all platforms used.

Revised September 2024 Page **29** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
	means to support student success in platforms used.	success in all platforms used but not a variety.	(Evidence may include the ability to view course content from the student or teacher point of view, technology troubleshooting information, online participation and communication tracking and grading systems, staff online handbook and policies, and teacher contact information.)
F3. School-based support training	Evidence is not provided showing the online school program delivers training opportunities to school-based support staff.	 Evidence is provided showing the online school program delivers some training opportunities to school-based support personsbut, It is not evident there is training on the requirements of the support roleor, It is not evident there is training on the student support mechanisms and resources. 	Evidence is provided showing the online school program delivers training opportunities to school-based support persons on the requirements of the support role and on the available student support mechanisms and resources in all platforms used. (Training may include various topics such as some exposure to the student and/or staff versions of the courseware, effective student support techniques, and technology troubleshooting quidelines.)

G. Technology

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
G1.* Ease of navigation	Links or directions have not been provided to courses within each grade level of the	Links or directions have been provided to some courses within each grade level of the	Links or directions have been provided to multiple courses within each grade level of the
* Demo-reliant	application (elementary, middle, high school) that show the navigation of courses and supporting systems is presented in a logical order, allowing students to efficiently get from one place to another.	application (elementary, middle, high school) that show the navigation of courses and supporting systems is presented in a logical order, allowing students to efficiently get from one place to another.	application (elementary, middle, high school) that show the navigation of courses and supporting systems is presented in a logical order, allowing students to efficiently get from one place to another.
G2. System technology requirements	Evidence is not provided showing disclosure of program- and course-specific technology requirements in platforms used.	 Evidence is provided showing disclosure of program- and course-specific technology requirements in some platforms usedor, The disclosure is not accessible to the student prior to enrollment. 	 Evidence is provided showing disclosure of program- and course-specific technology requirements in all platforms usedand, The disclosure is accessible to the student prior to enrollment.
G3. Technology support:	Evidence is not provided showing technology support is offered in platforms used.	 Evidence is provided showing technology support is offered in some platforms usedor, Various means to access support are not disclosed including phone, email, and/or online help pages. 	Evidence is provided showing technology support is offered in all platforms used via various disclosed means including phone, email, and/or online help pages.

Revised September 2024 Page **32** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
G4. Technical issue resolution	 Specifics are not provided that demonstrate the online school program's knowledge of technical issue monitoring protocols and mechanisms by course providers usedand, Specifics do not indicate a user is contacted within 24 hours to resolve technical issues in a timely manner. 	 Specifics are provided that demonstrate the online school program's knowledge of some technical issue monitoring protocols and mechanisms by course providers usedor, Specifics do not indicate a user is contacted within 24 hours to resolve technical issues in a timely manner. 	 Specifics are provided that demonstrate the online school program's knowledge of all technical issue monitoring protocols and mechanisms by course providers usedand, Specifics are provided that indicate a user is contacted within 24 hours to resolve technical issues in a timely manner.
G5. Platform flexibility	Evidence is not provided showing course architecture permits the addition of content, activities, and assessments to extend learning opportunities, as needed in platforms used.	 Evidence is provided showing course architecture permits the addition of content, activities, and assessments to extend learning opportunities, as needed in some platforms usedor, The teacher for the course has limited ability to make additions to the content within the learning management system. 	 Evidence is provided showing course architecture permits the addition of content, activities, and assessments to extend learning opportunities, as needed in all platforms usedand, The teacher for the course has the ability to make various additions to the content within the learning management system as needed.

H. Staff Development and Support

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
H1. Teacher training – LMS	 Specifics are not provided that demonstrate the online school program's knowledge of how teachers are trained in the online course delivery system on which they teach to effectively use the courseware and various instructional media and to assist studentsand, An online school program using course provider teachers does not state its process for learning how teachers are trained on the learning management system and disclose a plan of action to address concerns or provide local support. 	 Specifics are not provided that demonstrate the online school program's knowledge of how teachers are trained in the online course delivery system on which they teach to effectively use the courseware and various instructional media and to assist studentsor, An online school program using course provider teachers does not state its process for learning how teachers are trained on the learning management system and disclose a plan of action to address concerns or provide local support. 	 Specifics are provided that demonstrate the online school program's knowledge of how teachers are trained in the online course delivery system on which they teach to effectively use the courseware and various instructional media and to assist studentsand, An online school program using course provider teachers states its process for learning how teachers are trained on the learning management system and discloses a plan of action to address concerns or provide local support. (Supporting evidence clearly shows training content. This may include outlines, presentations, agendas, and/or schedules of training/professional development activities.)
H2. Teacher training – social aspects of online learning	 Specifics are not provided that demonstrate the online 	• Some specifics are provided that demonstrate the online	 Specifics are provided that demonstrate the online

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
	school program's knowledge or evidence of how teacher training addresses the emotional and social aspects of online learning, particularly about communicating with studentsand, • Online teachers are not trained to identify and mitigate the ways in which the online environment can enhance or hinder the learning experience and to be sensitive to the perception of written languageand, • An online school program using course provider teachers does not state its process for learning how the teachers are trained on social aspects of online learning and disclose a plan of action to address concerns or provide local support.	school program's knowledge or evidence of how teacher training addresses the emotional and social aspects of online learning, particularly about communicating with studentsor, • Online teachers are not trained to identify and mitigate the ways in which the online environment can enhance or hinder the learning experience and to be sensitive to the perception of written languageor, • An online school program using course provider teachers does not state its process for learning how the teachers are trained on social aspects of online learning and disclose a plan of action to address concerns or provide local support.	school program's knowledge or evidence of how teacher training addresses the emotional and social aspects of online learning, particularly about communicating with students. (Note that this is about teacher training to improve their online instructional practice in communicating with students, not information about social emotional learning content or curriculumand, • Online teachers are trained to identify and mitigate the ways in which the online environment can enhance or hinder the learning experience and to be sensitive to the perception of written languageand, • Supporting evidence is provided that clearly shows the training content. (This may include outlines, presentations, agendas, and/or schedules of

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
			training/professional development activities.)
H3. Teacher training – student perspective	 Specifics are not provided on how teacher training addresses the experience of online learning from the perspective of a student and includes exposure to the student version of the courseware systemand, Teacher training does not include exposure of online school program teachers to the student version of the courseware system to understand the technical and logistical requirements of, and to be equipped to help the student function effectively in, the online learning environmentand, An online school program using course provider teachers does not state its process for learning how teachers are trained on the student perspective of online learning and disclose a plan 	• Some specifics are provided on how teacher training addresses the experience of online learning from the perspective of a student and includes exposure to the student version of the courseware systemor, • Teacher training does not include exposure of online school program teachers to the student version of the courseware system to understand the technical and logistical requirements of, and to be equipped to help the student function effectively in, the online learning environmentor, • An online school program using course provider teachers does not state its process for learning how teachers are trained on the student perspective of online learning and disclose a plan	 Specifics are provided on how teacher training addresses the experience of online learning from the perspective of a student and includes exposure to the student version of the courseware systemand, Teacher training includes exposure of online school program teachers to the student version of the courseware system to understand the technical and logistical requirements of, and to be equipped to help the student function effectively in, the online learning environmentand, An online school program using course provider teachers states its process for learning how teachers are trained on the student perspective of online learning and discloses a plan of action to address concerns or provide local support.

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
	of action to address concerns or provide local support.	of action to address concerns or provide local support.	Supporting evidence clearly showing training content may include outlines, presentations, agendas, and/or schedules of training/professional development activities.
H4. New teacher support	 Specifics are not provided that demonstrate the online school program's knowledge of how new teachers are given extra support in their first year of instruction (e.g., formal connections to other teachers, new teacher meetings, exchange of best practices)and, An online school program using course provider teachers does not state its process for learning how new teachers are supported and disclose a plan of action to address concerns or provide support. 	• Some specifics are provided that demonstrate the online school program's knowledge of how new teachers are given extra support in their first year of instruction (e.g., formal connections to other teachers, new teacher meetings, exchange of best practices)or, • Specifics are not provided that demonstrate the online school program's knowledge of how new teachers are given extra support in their first year of instructionor, • An online school program using course provider teachers does not state its process for learning how new teachers are supported and	• Specifics are provided that demonstrate the online school program's knowledge of how new teachers are given extra support in their first year of instruction which is evident in strategies such as such as formal connections to other teachers, new teacher meetings, and the exchange of best practices to ensure their effectiveness and success. (Evidence clearly showing strategies and resources may include outlines, presentations, agendas, and/or schedules of support activities.)and, • An online school program using course provider teachers states its process for learning how new teachers

Revised September 2024 Page **37** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
		disclose a plan of action to address concerns or provide local support.	are supported and discloses a plan of action to address concerns or provide local support.
H5. Teacher performance reviews	 Specifics are not provided demonstrating the online school program's knowledge of how teacher performance reviews are conducted on a regularly scheduled basisand, An online school program using course provider teachers does not state its process for learning how teacher performance reviews are conducted by the course provider and disclose a plan of action to address concerns or provide local support. 	• Some specifics are provided demonstrating the online school program's knowledge of how teacher performance reviews are conducted on a regularly scheduled basisor, • An online school program using course provider teachers does not state its process for learning how teacher performance reviews are conducted by the course provider and disclose a plan of action to address concerns or provide local support.	 Specifics are provided demonstrating the online school program's knowledge of how teacher performance reviews are conducted on a regularly scheduled basisand, An online school program using course provider teachers states its process for learning how teacher performance reviews are conducted by the course provider and discloses a plan of action to address concerns or provide local support.

I. Program Management

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
I1. Monitoring of teacher communications	• Specifics are not provided showing how a program administrator (i.e., principal, department head, lead teacher, or instructional lead) uses established protocols to monitor and intervene as necessary in the quality and timeliness of teachers' responses to students.	• Some specifics are provided showing how a program administrator (i.e., principal, department head, lead teacher, or instructional lead) monitors teacher communication and intervenes as necessarybut, elt is not evident that established protocols are used.	• Specifics are provided showing how a program administrator (i.e., principal, department head, lead teacher, or instructional lead) uses established protocols to monitor and intervene as necessary in the quality and timeliness of teachers' responses to students.
I2. Monitoring of student performance	• Specifics are not provided showing how a program administrator uses established protocols to monitor student records to ensure students are progressing through their courses at an acceptable rate, to identify any problems, and to intervene when necessary.	• Some specifics are provided showing how a program administrator monitors student records to ensure students are progressing through their courses at an acceptable rate, program or instructional issues, and to intervene when necessarybut, • It is not evident that established protocols are used.	• Specifics are provided showing how a program administrator (i.e., principal, department head, lead teacher, or instructional lead) uses established protocols to monitor student records to ensure students are progressing through their courses at an acceptable rate, to identify any program or instructional issues, and to intervene when necessary.
13. Student outcomes	• Specifics are not provided showing how the online school program uses student performance and outcome	Some specifics are provided showing how the online school program uses student performance and outcome	Specifics are provided showing how the online school program uses student performance and outcome

Revised September 2024 Page **39** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
	data to directly inform local program improvements and modifications.	data for individual student or course-level improvementbut, • It is not evident how data is used to directly inform program improvements.	data to directly inform program improvements and modifications.
I4. Academic calendar	Evidence is not provided showing the academic schedule clearly identifies enrollment deadlines, course/program start and end dates, and expected duration of the course/coursework as relevant to the enrollment processes of the program (i.e., rolling enrollment or not).	• Some evidence is provided showing the academic schedule clearly identifies enrollment deadlines, course/program start and end dates, and expected duration of the course/coursework as relevant to the enrollment processes of the program (i.e., rolling enrollment or not)or, • The information is not easily accessible by students and families.	 Evidence is provided showing the academic schedule clearly identifies enrollment deadlines, course/program start and end dates, and expected duration of the course/coursework as relevant to the enrollment processes of the program (i.e., rolling enrollment or not)and, The information is easily accessible by students and families. It may be presented in forms such as an academic calendar or enrollment processes posted on the program website.
I5. System-driven non- instructional tasks	• Specifics are not provided that show non-instructional tasks (enrollments, login information dissemination, and course materials delivery,	• Some specifics are provided that show non-instructional tasks (enrollments, login information dissemination, and course materials delivery,	Specifics are provided that show non-instructional tasks (enrollments, login information dissemination, and course materials delivery, etc.) are system-driven and

Revised September 2024 Page **40** of **42**

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
	etc.) are system-driven and performed via established protocols.	etc.) are system-driven and performed via established protocolsor, • It is not evident that local and out-of-district students are included in the protocols.	performed via established protocolsand, • It is evident that local and out-of-district students are included in the protocols.
I6. Financial procedures	• Specifics are not provided showing that the online school program uses established protocols and proper procedures for handling enrollments, state apportionment reporting, Alternative Learning Experience reporting, Choice Transfers, and fees or payments as applicable.	• Specifics are provided showing that the online school program uses established protocols and proper procedures for handling some of the following: enrollments, state apportionment reporting, Alternative Learning Experience reporting, Choice Transfers, and fees or payments as applicable.	• Specifics are provided showing that the online school program uses established protocols and proper procedures for handling all of the following: enrollments, state apportionment reporting, Alternative Learning Experience reporting, Choice Transfers, and fees or payments as applicable.
I7. Special Services	• Specifics are not provided showing that the online school program has an identified procedure and secure transfer method for confidentially receiving and implementing IEP and 504 plans.	Some specifics are provided showing that the online school program has an identified procedure for confidentially receiving and implementing IEP and 504 plans, but it is not clear the transfer method is secureor, The confidential procedure does not address working	Specifics are provided showing that the online school program has an identified procedure and secure transfer method for confidentially receiving and implementing IEP and 504 plansand, The confidential procedure addresses working with both

Criteria	Not Evident (0)	Partially Evident (.5)	Evident (1)
		with both local and out-of-district studentsor, • The confidential procedure does not include a protocol for working with the course provider's teachers.	local and out-of-district studentsand, • The confidential procedure includes a protocol for working with the course provider's teachers.