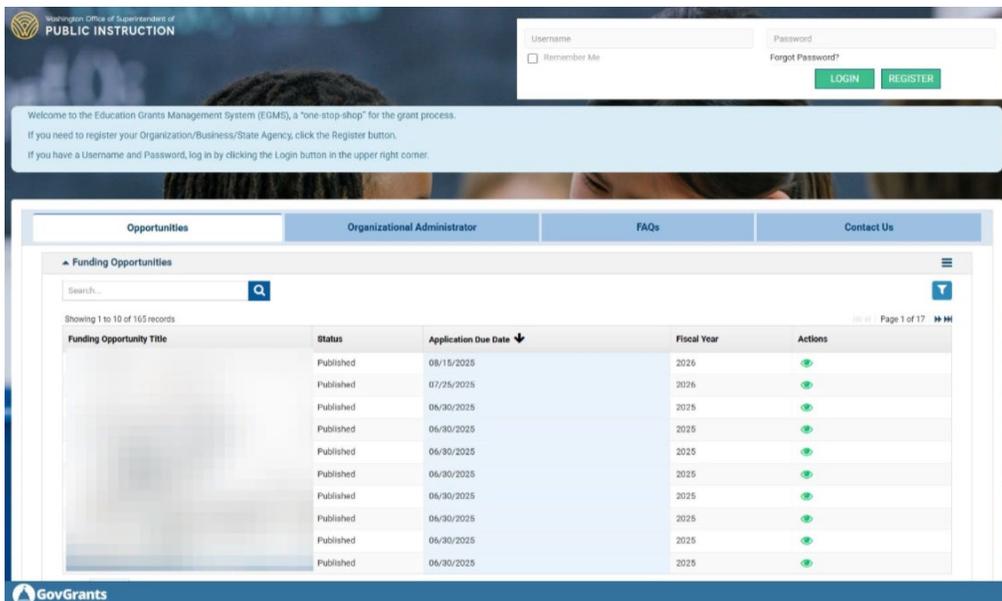
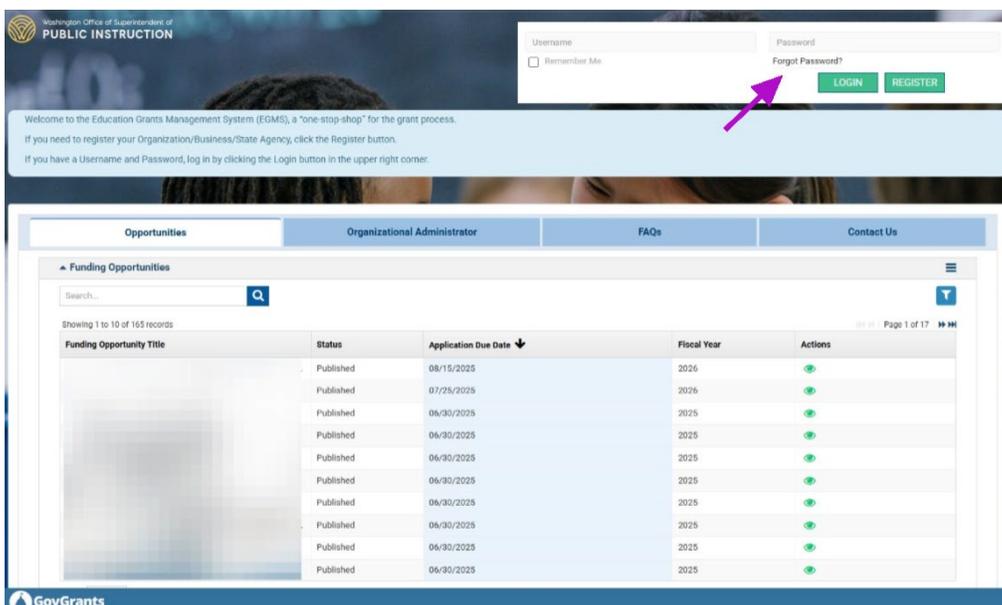


How to Request a Password Reset for the Education Grants Management System (EGMS)

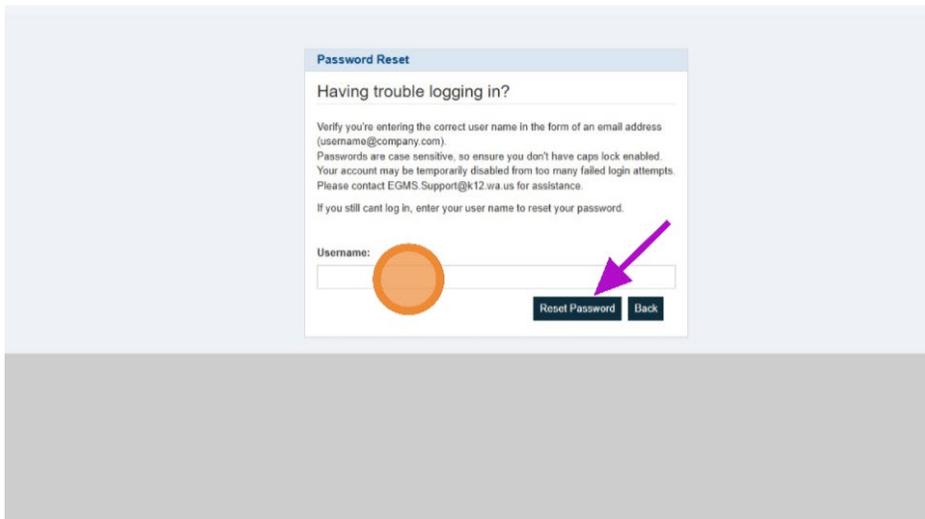
1. Begin on [the EGMS login page](#).



2. Click the "Forgot Password?" link in the upper right corner.



3. Enter your username (this is different than your email address) and click the "Reset Password" button.



4. Wait for the reset email to arrive in your inbox and follow the instructions. The reset email will come from support@salesforce.com. Be sure to check your junk or spam folder.

After five wrong password attempts, your account will become locked. Please contact EGMS.Support@k12.wa.us to unlock your account or for Multi-Factor Authorization (MFA) assistance.