

K-20 Telecommunications Support

Budget Language

\$281,000 of the general fund—state appropriation for fiscal year 2024 and \$281,000 of the general fund—state appropriation for fiscal year 2025 are provided solely for K-20 telecommunications network technical support in the K-12 sector to prevent system failures and avoid interruptions in school utilization of the data processing and video-conferencing capabilities of the network. These funds may be used to purchase engineering and advanced technical support for the network.

Proviso Purpose

K-20 Education Network Support Services deliver frontline technical support for K-12 schools on the K-20 Education Network. Support services staff are skilled technicians who maintain and troubleshoot the network. Their primary responsibilities are preventative: avert system failure at the school/district level and eliminate network interruptions that impact data processing and the online applications that support professional development, teaching, learning and administration.

Services Provided

State funding supports staffing for the K-20 Support Services, which includes management, support, and oversight at OSPI. This support involves representing K-12 and advocating for the unique needs of districts at the K-20 Consortium group, as well as convening cybersecurity meetings that include the Technical Working Group, Network Advisory Committee, and Regional Institutional Technical Units. Advanced Technical Support staff address issues related to the Domain Name Service area, while OSPI staff coordinate co-pay invoicing, Letters of Authorization and Commitment (LOAC), Form 479s (CIPA compliance), the allocation of Zoom videoconferencing licenses to K-12 educators as part of K-20 Network Services.

Criteria for Receiving Services/Grants

All connected entities on the K-20 Education Network (268 public school districts, 5 tribal schools, 2 charter schools, 2 independent schools—the state schools for the blind and deaf, as well as 9 Educational Service Districts, Washington School Information Processing Cooperative, and OSPI) receive these services at no cost.

Beneficiaries in the 2024-25 School Year

Number of School Districts:	277
Number of Schools:	2,184
Number of Students:	980,705
Number of Educators:	62,111



Are Federal or Other Funds Contingent on State Funding?

No.

State Funding History

Fiscal Year	Amount Funded	Actual Expenditures
2025	\$281,000	\$242,285
2024	\$281,000	\$163,069
2023	\$281,000	\$220,711
2022	\$1,221,000	\$266,829
2021	\$1,221,000	\$268,965

Number of Beneficiaries Per Fiscal Year (e.g. School Districts, Schools, Students, Educators, Other)

Fiscal Year	Number of Beneficiaries
2025	289 K–12 Connected Entities
2024	282 K–12 Connected Entities
2023	282 K–12 Connected Entities
2022	282 K–12 Connected Entities
2021	282 K–12 Connected Entities

Programmatic Changes Since Inception (If Any)

N/A

Program(s) Evaluation or Major Findings

K–12 school usage of the K–20 Education Network continues to grow annually, and schools continue to rely on the network for online instructional resources for students as well as online assessments. Technology is ubiquitous throughout a student’s learning experience.

Major Challenges Faced by Program(s)

The reduction in state funding directly impacted the program’s staffing, which impacted continuity and support to the districts statewide, the EdTech Director and the E-Rate Coordinator. Necessary adjustments were made to best support the program moving forward.

Future Opportunities

The EdTech team built strong relationships with ongoing support for districts across the state through the implementation of federal funds such as the Emergency Connectivity Fund (ECF) and state educational technology grants. This, along with the competitive rates and additional benefits of the K-20 Education Network (Zoom, DDoS protection), has had a positive impact on

districts returning to the network. This year, we had five districts return and are anticipating another three to four in the coming year.

Other Relevant Information

N/A

Schools/Districts Receiving Assistance

[Click here to see a list of all OSPI grant recipients in the 2025 Fiscal Year.](#)

Program Contact Information

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