

# Request for Proposals No. 2026-12

## Complaint

This document is posted to document a complaint submitted to OSPI regarding RFP 2026-12.

All amendments, addenda, and notifications related to this procurement will be posted on the [OSPI website](#) (if this was an open procurement) and on the Washington Electronic Business Solution ([WEBS](#)) website. Additional questions concerning this procurement must be submitted to [contracts@K12.wa.us](mailto:contracts@K12.wa.us). Communication directed to other parties will be considered unofficial and non-binding on OSPI, and may result in disqualification of the Consultant.

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### Complaint Procedure

Per RFP Section B.6., bidder may raise issue with the procurement's solicitation requirements and evaluation process through a Complaint Procedure.

A Consultant may submit a complaint based on any of the following:

- The Solicitation unnecessarily restricts competition;
- The Solicitation evaluation or scoring process is unfair or flawed; or
- The Solicitation requirements are inadequate or insufficient to prepare a proposal.

OSPI will consider all complaints but is not required to adopt a complaint, in part or in full. OSPI's response to the complaint is final and not subject to administrative appeal. The response, and any changes to the RFP, will be posted as an amendment to WEBS prior to the proposal due date. Any complaint addressed during the complaint process cannot be raised during the protest process.

### Complaint

**Basis for the Complaint:** I am writing to a complaint regarding the current project resource timeline in relation to the requirement for US-based resources.

While we fully support the objective of utilizing domestic talent, the current deadline does not account for the complexities involved in identifying, vetting, and onboarding high-quality resources that meet these specific geographic and technical criteria. The primary issues are:

- **Vetting Requirements:** To ensure project integrity, our internal quality standards for US-based personnel require a more rigorous screening process.



- **Operational Risk:** Proceeding with the current deadline risks either under-staffing the project or onboarding resources that do not meet the necessary expertise levels to meet the success of the project.

**Proposed Remedy:** To address these constraints and ensure the project is delivered to the highest standard, we propose the following remedy:

- **Timeline Extension:** An extension of 14 days from the time of the proposal due date
- **Staggered Onboarding:** An wave type approach: a. Interview the quality must-have for the Data Collection and Review work section b. Next identify and interview the must-have for the Data Calculation and Estimation work section c. Lastly identify the Data Report developers

## OSPI Response to Complaint

After careful consideration, we will not be extending the proposal submission deadline. This determination is based on the following factors:

1. Of the many consultants that submitted an Intent to Bid, this is the only complaint received regarding the schedule. Based on this, we do not find evidence that the established timeline restricts competition or creates a widespread barrier to participation.
2. The RFP schedule is aligned with a gated oversight and approval process, imposed by Washington Technology Solutions (WaTech) and the Office of Financial Management (OFM). We believe our current timeline remains appropriate and consistent with our governance requirements.

Accordingly, the RFP deadline of 3:00 p.m. PT, on February 13, 2026, remains unchanged. We appreciate your interest in this procurement and your engagement in the process.